



Credit
Rating
Agency

Mexico City, March 17th, 2020

Press Release HR Ratings COVID-19

Dear clients and friends, we hope you and your families are doing well. Seeking to prevent the spread of **COVID-19**, at HR Ratings we have taken important preventive measures to reduce the probability of contagion. These actions will be taken from March 17th until further notice:

1. All collaborators of HR Ratings will have Home Office.
2. All meetings involving a rating process will be held through video conference or conference calls. These calls will be coordinated by our analysis team.
3. Scheduled meetings inside the offices of HR Ratings will be rescheduled until further notice.
4. Business trips to the interior or exterior of the Mexican Republic will be rescheduled until further notice.

With these preventive measures, the daily operation of HR Ratings remains ongoing; however, we believe that it advocates for everyone's health.

It is important to mention that, for any urgent matter, you can contact the following emails:

Analysis: contactoanalisis@hrratings.com

Business Development: negocios@hrratings.com

Human Resources: recursoshumanos@hrratings.com

We regret the inconvenience that these measures could generate, but we consider that these actions are the most appropriate to maintain the health and safety of all.

Kind Regards,

Fernando Montes de Oca
CEO
HR Ratings



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