



Rule 17g-7 Information Disclosure Form

Ratings

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|-------------------|------------|
| Senior Notes 2023 | Withdrawal |
| Senior Notes 2026 | Withdrawal |
| Perpetual Bond | Withdrawal |
| S.N. CHF 2022 | Withdrawal |

The Rating Action Commentary (RAC) associated with this disclosure form is an integral part of the form.

1. Symbol, Number, or Score in the Rating Scale used by HR Ratings as required by Paragraph (a)(1)(ii)(A) of Rule 17g-7:

| Entity/Instrument | Rating Action | Rating Type | Rating Code |
|-----------------------------|---------------|------------------|---------------------------|
| CREAL SENIOR NOTES CHF 2022 | WHITDRAWAL | Long-Term Rating | Withdrawn |
| CREAL SENIOR NOTES 2023 | WHITDRAWAL | Long-Term Rating | Withdrawn |
| CREAL SENIOR NOTES 2026 | WHITDRAWAL | Long-Term Rating | Withdrawn |
| CREAL PERPETUAL BOND | WHITDRAWAL | Long-Term Rating | Withdrawn |

Outlook Not Applicable

Contacts

Angel García
Financial Institutions / ABS Director
angel.garcia@hrratings.com

Oscar Herrera
Sr. Analyst
oscar.herrera@hrratings.com

Carlo Montoya
Associate
carlo.montoya@hrratings.com

2. Version of the Procedure or Methodology used to determine the credit rating as required by Paragraph (a)(1)(ii)(B) of Rule 17g-7:

The rating assigned by HR Ratings to the entity is based in accordance with the following methodologies established by the rating agency:

- Rating Methodology for Non-Bank Financial Institutions, May 2009
https://www.hrratings.com/docs/metodologia/3.2.3.%20Non%20Bank.pdf
General Methodological Criteria, March 2019
https://www.hrratings.com/docs/metodologia/GMC%20March%202019.pdf

3. Main assumptions and principles used in constructing the procedures and methodologies to determine the credit rating as required by Paragraph (a)(1)(ii)(C) of Rule 17g-7:

The objective of the Rating Methodology for Non-Bank Financial Institutions is to evaluate the financial institution's ability and willingness to pay its debt through the relevant parameters that specifically affects these conditions. Also, HR Ratings evaluates the institution's capacity to maintain a certain level of capitalization. For this, the applicable Methodology identifies the main risk indicators within each credit risk category that affect the Non-Bank Financial Institution assessed; both those that are specific to the entity and those from external factors. Regarding the ability to pay, the major sources of risk that could cause delay or default on the settlement of any liability are determined.

To evaluate all the relevant risks that affect the Non-Bank Financial Institution credit quality, HR Ratings classifies them into qualitative risks and quantitative risks. The division of categories is fundamental to differentiate between the numerically measurable factors and based on the financial model (quantitative risks) of the factors that are sensitive to the management of the institution and which are unrelated to the financial model (qualitative risks).

The qualitative risks category includes risk factors such as: 1) Industry risk, 2) Assessment of management and operational risks and 3) Accounting, regulatory and competitive risks. Given the nature of the category, HR Ratings assigns a rating to each of these risks. This category includes factors not only related to the management of the business, but also with growth expectations of the rated institution.

The Financial projections for Non-Bank Financial Institutions represents the structural basis for the quantitative risks category. These projections incorporate historical financial information that the institution delivers to HR Ratings and with which forecasts are prepared minimum for the next 8 quarters. The information required by HR Ratings includes quarterly reports of Income Statements, Balance Sheets, and Cash Flow Statements for the last five years; however, in the event the institution has a shorter financial record, it will be considered from earliest information available.



For the financial projections, the analyst focuses on the capacity of the institution to maintain a capital adequacy ratio and its ability to generate cash flow, even under a high stress scenario. Both factors are fundamental so that the entity can reliably meet its financing needs. The factors the analyst takes into consideration for the projections and to present a reliable scenario include economic environment, industry growth expectations, competition, business plan, business cycle, business financial situation, concentration risks of the portfolio and funding structure, among others. With the historically financial information and with the projection we calculate the key financial ratios for the quantitative analysis. The financial ratios taken into consideration are the profitability level, the operating efficiency, portfolio quality, market risk, solvency ratios and liquidity risk. The final rating represents the sum of the rating assessment given by the qualitative risks analysis and in the quantitative risk analysis.

4. Potential limitations of the credit rating as required by Paragraph (a)(1)(ii)(D) of Rule 17q-7

- HR Ratings does not validate, guarantee or certify the accuracy, correctness or completeness of any information and is not responsible for any errors or omissions or for results obtained from the use of such information.
- Ratings and/or opinions assigned by HR Ratings are based on an analysis of the creditworthiness of an entity, issue or issuer, and do not necessarily imply a statistical likelihood of default.
- The credit ratings do not opine on the liquidity of the issuer's securities or stock.
- The credit ratings do not consider the possible loss severity on an obligation default.
- The credit ratings are not an opinion of the market value of any issuer's securities or stock, or the possibility that this value suffer a deterioration.

5. Information on the uncertainty of the credit rating as required by Paragraph (a)(1)(ii)(E) of Rule 17q-7

The Analysis Committee noted no material limitations on the reliability, accuracy and quality on the data relied on in determining the credit rating.

The Analysis Committee noted no material limitations on the scope of historical data or on the accessibility to certain documents or other information that would have better informed any credit rating listed in this disclosure form. It should be noted that a Technical Note was incorporated for the Issuer's rating, regarding its Perpetual Bond Issuance and the impact it has on solvency metrics such as the capitalization ratio and the leverage ratio.

The ratings and/or opinions assigned are issued on behalf of HR Ratings, not of its management or technical staff, and do not constitute an investment recommendation to buy, sell, or hold any instrument nor to perform any business, investment or other operation. The assigned ratings and/or opinions issued may be subject to updates at any time, in accordance with HR Ratings' methodologies.

6. Use of third-party due diligence services as required by Paragraph (a)(1)(ii)(F) of Rule 17q-7

HR Ratings did not use third party due diligence services for this rating.

7. Use of servicer or remittance reports to conduct surveillance of the credit rating as required by Paragraph (a)(1)(ii)(G) of Rule 17q-7

HR Ratings does not use Servicer or Remittance Reports to conduct surveillance of this rating.

8. Description of types of data about any obligor, issue, security or money market instrument relied upon for determining credit rating as required by Paragraph (a)(1)(ii)(H) of Rule 17q-7

- Withdrawn Rating (Not Applicable)

9. Overall assessment of quality of information available and considered in determining credit rating as required by Paragraph (a)(1)(ii)(I) of Rule 17q-7

The quality of the information provided by the entity is considered to be consistent with the quality observed within the asset class.

10. Information relating to conflicts of interest as required by Paragraph (a)(1)(ii)(J) of Rule 17q-7

The rating was solicited by the entity or issuer, or on its behalf, and therefore, HR Ratings has received the corresponding fees for the rating services provided. The following information can be found on our website at www.hrratings.com: (i) The internal procedures for the monitoring and surveillance of our ratings and the



periodicity with which they are formally updated, (ii) the criteria used by HR Ratings for the withdrawal or suspension of the maintenance of a rating, and (iii) the procedure and process of voting on our Analysis Committee. The Analysis has been performed with complete independence from the received fees or any other business relation with the entity and in absolute concordance with the applicable methodologies.

The ratings and/or opinions assigned are issued on behalf of HR Ratings, not of its management or technical staff, and do not constitute an investment recommendation to buy, sell, or hold any instrument nor to perform any business, investment or other operation. The assigned ratings and/or opinions issued may be subject to updates at any time, in accordance with HR Ratings' methodologies.

11. Explanation or measure of potential volatility to the credit rating as required by Paragraph (a)(1)(ii)(K) of Rule 17q-7

- Withdrawn Rating (Not Applicable)

12. Historical performance and expected probability of default and expected loss in event of default as required by Paragraph (a)(1)(ii)(L) of Rule 17q-7

For historical performance of each rating listed in the disclosure form, click on the link in the ratings table presented on the first page.

Our credit ratings need to be understood as rankings of the relative creditworthiness of different entities or credits. Creditworthiness takes into consideration both the ability and willingness to meet debt obligations in the manner prescribed in the relevant documentation. Default refers to the noncompliance of previously agreed obligations.

As our ratings measure relative creditworthiness, they do not necessarily reflect any specific statistical probability of default. In order to make more valid rankings of creditworthiness our different methodologies will apply stress case scenarios to complement our base case analysis.

13. Assumptions made by HR Ratings in determining announced credit ratings and examples of how assumptions impact the rating as required by Paragraph (a)(1)(ii)(M) of Rule 17q-7

- Withdrawn Rating (Not Applicable)

14. Representations, warranties and enforcement mechanisms available to investors as required by Paragraph (a)(1)(ii)(N) of Rule 17q-7

The reporting of representations, warranties, and enforcement mechanisms does not apply to the credit rating listed in this disclosure form as it is not assigned to an asset-backed security.



15. Attestation as required by Paragraph (a)(1)(iii) of Rule 17g-7

Credit Rating Attestation

I, Angel García, Financial Institutions / ABS Director, have the responsibility for this rating action and, to the best of my knowledge:

- No part of the credit rating was influenced by any other business activities;
- The credit rating was based solely upon the merits of the obligor, security or money market instrument being rated and any relevant credit enhancement; and
- The credit rating was an independent evaluation of the risks and merits of the obligor, security or money market instrument and any relevant credit enhancement

Mexico City, April 8, 2020

/S/ Angel García Financial Institutions / ABS Director
HR Ratings de México, S.A. de C.V.



HR Ratings Contactos Dirección

Presidencia del Consejo de Administración y Dirección General

Presidente del Consejo de Administración

Alberto I. Ramos +52 55 1500 3130
alberto.ramos@hrratings.com

Director General

Fernando Montes de Oca +52 55 1500 3130
fernando.montesdeoca@hrratings.com

Vicepresidente del Consejo de Administración

Aníbal Habeica +52 55 1500 3130
anibal.habeica@hrratings.com

Análisis

Dirección General de Análisis

Felix Boni +52 55 1500 3133
felix.boni@hrratings.com

Finanzas Públicas Quirografarias / Soberanos

Ricardo Gallegos +52 55 1500 3139
ricardo.gallegos@hrratings.com

Álvaro Rodríguez +52 55 1500 3147
alvaro.rodriguez@hrratings.com

Instituciones Financieras / ABS

Angel García +52 55 1253 6549
angel.garcia@hrratings.com

Metodologías

Alfonso Sales +52 55 1253 3140
alfonso.sales@hrratings.com

Dirección General Adjunta de Análisis

Pedro Latapí +52 55 8647 3845
pedro.latapi@hrratings.com

Finanzas Públicas Estructuradas / Infraestructura

Roberto Ballinez +52 55 1500 3143
roberto.ballinez@hrratings.com

Roberto Soto +52 55 1500 3148
roberto.soto@hrratings.com

Deuda Corporativa / ABS

Luis Miranda +52 55 1500 3146
luis.miranda@hrratings.com

José Luis Cano + 52 55 1500 0763
joseluis.cano@hrratings.com

Regulación

Dirección General de Riesgos

Rogelio Argüelles +52 181 8187 9309
rogelio.arguelles@hrratings.com

Dirección General de Cumplimiento

Alejandra Medina +52 55 1500 0761
alejandra.medina@hrratings.com

Negocios

Dirección General de Desarrollo de Negocios

Francisco Valle +52 55 1500 3134
francisco.valle@hrratings.com



Credit
Rating
Agency

Crédito Real
S.A.B. de C.V., SOFOM, E.N.R.

WITHDRAWAL

Financial Institutions
April 8, 2020

A NRSRO Rating*

México: Avenida Prolongación Paseo de la Reforma #1015 torre A, piso 3, Col. Santa Fe, México, D.F., CP 01210, Tel 52 (55) 1500 3130.
Estados Unidos: One World Trade Center, Suite 8500, New York, New York, ZIP Code 10007, Tel +1 (212) 220 5735.

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The above rating was requested by the entity or issuer, or on their behalf, and therefore HR Ratings has received the fees corresponding for the rating services provided. The following information is available on our website www.hrratings.com: (i) HR Ratings' procedure for monitoring our ratings and the frequency of reviews; (ii) the criteria applied by this rating agency to withdraw or suspend a rating, and (iii) the structure and voting process of our Credit Analysis Committee.

The ratings and/or opinions of HR Ratings de México S.A. de C.V. (HR Ratings) are opinions on credit quality and/or asset management, or refer to performance in terms of the corporate purpose for issuer companies and other entities or sectors, and are based solely on the characteristics of the entity, offering, and/or transaction, independent of any business activity between HR Ratings and the entity or issuer. The ratings and/or opinions given or issued are not recommendations to buy, sell, or hold any instrument or to conduct any type of business, investment, or operation, and may be subject to adjustment at any time, according to the rating methodologies of HR Ratings and the terms of article 7, section II and/or III, accordingly, of the "General provisions applicable to securities issuers and other participants in the securities market".

HR Ratings bases its ratings and/or opinions on information gathered from sources it considers accurate and reliable. HR Ratings, however, does not guarantee or vouch for the accuracy, precision, or completeness of any information and is not responsible for any error or omissions or for results obtained from the use of this information. Most issuers of debt instruments rated by HR Ratings have paid a credit rating fee based on the quantity and type of offering. The goodwill of the security or the solvency of the issuer, and, accordingly, the opinion given on the capacity of an entity in terms of asset management and performance on its corporate purpose may change, which may improve or lower the rating, without this implying any liability for HR Ratings. HR Ratings gives its ratings and/or opinions ethically and in adherence of healthy market practices and in compliance with applicable regulations, which can be found on the company website at www.hrratings.com, where documents such as the Code of Conduct, methodologies or criteria for rating, and current ratings are available.

The ratings and/or opinions given by HR Ratings include a credit quality analysis for an entity, issuer, and/or offering, therefore they do not necessarily reflect a statistical probability of default on payment, this being understood as the impossibility or lack of willingness of an entity or issuer to settle its contractual obligations of payment, in which case creditors and/or holders are forced to take measures to recover their investment, including restructuring the debt due to the debtor facing a situation of stress. However, to give our opinions on credit quality greater validity, our methodology considers stressed scenarios as a complement to the analysis prepared on a base scenario. The fees HR Ratings receives from issuers generally range from US\$1,000 to US\$1,000,000 (or the equivalent in another currency) per rating. In some cases, HR Ratings will rate some or all the offerings of a particular issuer for an annual fee. Annual fees vary between US\$5,000 and US\$2,000,000 (or the equivalent in another currency).

*HR Ratings de México, S.A. de C.V. (HR Ratings), is a Credit Rating Agency registered by the Securities and Exchange Commission (SEC) of the United States as an NRSRO for this type of rating. HR Ratings' recognition as an NRSRO is limited to government securities, corporates and financial institutions, described in clause (v) of section 3(a)(62)(A) of the US Securities Exchange Act of 1934.